



| Phone/Email/Website/Social   | Location                  | Hours  | Purpose   |
|--|---------------------------|--|---|
| 610-631-3000   | DPS EOC                   | 7am – 8pm<br>Every day                           | <ul style="list-style-type: none"> <li>• Answer general questions from the public</li> </ul>  |
| 610-635-4300   | DPS 911                   | 8pm – 7am<br>Every day                           | <ul style="list-style-type: none"> <li>• Escalate any urgent issues to the on-call Health staff</li> </ul>  |
| 610-278-5117   | HHS OPH                   | 8am – 4:30pm<br>Mon - Fri                        | Answer calls from: <ul style="list-style-type: none"> <li>- Health care providers</li> <li>- Long term care facilities</li> <li>- Schools</li> <li>- General COVID-19 calls from the public</li> <li>- Take restaurant violation reports</li> </ul>     |
| 610-278-3522   | HHS Community Connections | 8am – 6pm<br>Mon - Fri                           | Answer calls from the public to find services: <ul style="list-style-type: none"> <li>- Emergency food</li> <li>- SNAP food program</li> <li>- Senior services</li> <li>- Mental health</li> <li>- Behavioral health</li> <li>- Drug/Alcohol</li> </ul> |
| <a href="http://www.montcopa.org/COVID-19">www.montcopa.org/COVID-19</a> | County Staff              | 24/7   | “Hub” of Montgomery County specific information<br>This is where we are directing people to start with their inquiries.   |
| <a href="mailto:Covid19@Montcopa.org">Covid19@Montcopa.org</a>           | County Staff              | 7am – 6pm<br>Mon – Fri<br>10am– 4pm<br>Sat - Sun | For non-urgent questions;<br>County staff is monitoring and replying  |

**Social Media:**

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|--|---|--|
| Montgomery County<br>Health and Human Services<br>Office of Public Health<br>Department of Public Safety | Facebook, Twitter<br>Facebook, Twitter, Instagram<br>Facebook, Twitter<br>Facebook, Twitter, Nextdoor, Instagram, Ready Radio |  <p>Montgomery County<br/>Office of Public Health</p>  |
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